



Northern, Eastern and Western Devon Clinical Commissioning Group

1st June 2016

NEW Devon CCG County Hall Topsham Road Exeter EX2 4QL

Dear Parent Carer,

Carers Services in Devon

I wish to invite a small number of parent carers of young people aged 14+ to attend one of two short workshops to assist the Devon Carers' Partnership to design carers' services for the future. We want to know what carers in Devon think excellent carers services would look like. We are primarily interested in services for adult carers of adults, but to get these right we want to involve people caring for someone who is not yet an adult (i.e. not yet 18 years old) to look forward and take account of their perspectives.

This work was described further in a special March edition of the Devon Carers newsletter which is available on the Devon Carers website. If you are not signed up for the Newsletter, I would urge you to do so.

When?

We are holding the two specific events for Parent Carers, both from 11.00 am to 2.00 pm with refreshments and a light lunch provided:

11th July, Exeter Library 15th July, Barnstaple Library

I would be most pleased to see you there; as places are limited for these events booking is **essential**, see contact details below.

Contact details

For **bookings** and agreement on replacement care or longer journeys to events **please call** Sally O'Donnell on 01392 383000 (be ready to speak and say her name when the automatic system answers, or wait for an Operator) **or email** socialcareinvolvement-mailbox@devon.gov.uk.

Other Opportunities

We also have two general listening events, as advertised in the Newsletter, still to go. These are "drop-ins", between 10.00 am and 4.00 pm, and we are providing tea, coffee and cake at these. If









you would like to contribute but can't make one of the workshops you would be most welcome to drop in on one of these days – you don't need to book for these:

- Tavistock Town Hall 16th June
- Ivybridge Watermark Centre 23rd June

There is also an online questionnaire which you may prefer to use: http://www.healthwatchdevon.co.uk/help-design-carers-services/

Carers Week 6th - 10th June 2016

You may also be interested in attending one of our special information days during Carers Week – although not designed as part of the re-specification exercise I will have materials with me and there will be an opportunity to complete the questionnaire in paper format.

- Monday 6 June: Honiton, East Devon Business Centre, Heathpark way, EX14 1SF. Please drop in between 10:00am – 3:00pm
- <u>Tuesday 7 June: Barnstaple</u>, The Cedars, Bickington Road, EX31 2HE. Please drop in between 10:00am
 3:00pm
- Thursday 9 June: Exeter, the Corn Exchange, Market Street, EX1 1BW. Please drop in between 10:00am 3:00pm
- Friday 10 June: Tavistock, the Parish rooms, 5A Plymouth Road, PL19 8AU. Please drop in between 10:00am 3:00pm

Yours sincerely

Sue Younger-Ross

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